

NEW Online Banking – First Time Login Experience

1

Login as usual using your existing username and password.

If you have forgotten your password, please contact us for assistance at 1-877-GOLDEN1.

Login

User ID:
username [Forgot user ID?](#)

Password:
***** [Forgot password?](#)

[LOG IN](#)

2

Review and accept the new Terms and Conditions.

Accept Terms and Conditions

DIGITAL BANKING SERVICES AGREEMENT

Please read this Digital Banking Services Agreement ("Agreement") carefully and print a copy for your records. You have a choice of whether or not to accept the terms and conditions of this Agreement. If you choose to click "I Accept" button at the end of this Agreement, you represent that you have reviewed this Agreement and agree to all of its terms and conditions

☒ I have read and accept the terms and conditions.

[CONTINUE](#) [Cancel](#)

3

If applicable, you may be asked to update your password.

Current Password:

New Password:

Confirm New Password:

[SAVE](#) [cancel](#)

4

Select 5 new Security Questions.

Select Security Questions

Select and answer five questions that are easy for you to remember and hard for others to guess. Answers can be from 5 to 32 characters long and can use numbers, letters, and special characters.

Question 1:
Please select...
Answer: _____

Question 2:
Please select...
Answer: _____

Question 3:
Please select...
Answer: _____

Question 4:
Please select...
Answer: _____

5

Set up your phone for Identity Verification.

Set Up Phone for Identity Verification

Receiving verification codes on your phone provides additional security when making large transactions or changing personal information.

To use online banking you must designate one phone for identity verification. Contact Member Services at 800-000-0000 for assistance.

Phone:
☐ 123-456-7890
☐ 555-555-5555

Phone Nickname:
_____ ?

Notification:
☐ Receive a text message
☐ Receive a call

[SAVE](#) [cancel](#)

6

Add or verify your email address.

Add Profile Information

This profile information is used for security alerts and identity verification.

Email:
username@user.com

Confirm Email:
username@user.com

[SAVE](#) [cancel](#)

7

Enter the Activation Code sent to your phone to complete the Identity Verification process.

Enter Activation Code

Enter the activation code that was sent to 123-456-7890.

Activation Code:
_____ [send a new code](#)

[ACTIVATE](#) [cancel](#)

8

That's it!
Now you are securely logged into Online Banking.

Golden1 Credit Union

Messages | Mobile | Approvals | Activity | Chat | Settings | Log Out

Accounts Transfers Pay Bills Pay People

Welcome, First Last

Accounts

Accounts	Available Balance	Current Balance
Main Checking	\$5,547.55	\$5,547.55
Main Savings	\$22,170.55	\$22,170.55
Project Savings	\$35,547.55	\$35,547.55
Total	\$63,265.65	\$63,265.65

Apply For Loan

- [Apply for a credit card here](#)
- [Apply for a personal loan here](#)
- [Apply for a vehicle loan here](#)
- [Check for loan status here](#)

Services

- [Online Statements](#)