



## **Golden 1 Center Member Benefits Ticket Discount FAQs**

### **1. What is the ticket discount program?**

- As part of our naming rights partnership, Golden 1 members have the opportunity to purchase tickets to all Kings home games with a discount up to 50% off regular price. There are a limited number of discounted tickets available to each event and the discount per game varies.
- The ticket discount is up to 50% off all Kings home games and is only accessed through OLB. Once members log in, they click on “Self Services” and “Member Benefits.”
- The banner at the top takes them to the Kings discount ticket portal.
- On the portal page, members should click to copy the provided code, and click on the banner to the desired game.
- The link will take members to Ticketmaster, where they can complete their purchase.

### **2. Which types of games will have discounted tickets?**

- All Kings home games will have limited quantities of discounted tickets available for purchase. The ticket discount is up to 50%.

### **3. Are there discounts offered for Golden 1 Center events other than games?**

- Not at this time.

### **4. How will I know if discounted tickets are available?**

- If discounted tickets are available for a particular Kings home game, you will see a banner for that game. If there is not a banner for a game, either that game has not yet been released for sale or discounted tickets are sold out.
- Please note, on occasion, more discounted tickets could be added to the inventory. In that case, a banner will reappear. It pays to check back often.

### **5. How many tickets can I purchase at the discounted rate?**

- Ticket purchases are limited to six (6) tickets per transaction.

### **6. Does the discount apply to purchasing season tickets?**

- No. The discount applies to single game purchases only, not season tickets.

### **7. Can I share this discount with friends and family?**

- Discounts are reserved exclusively for Golden 1 members and can only be accessed through Online Banking (OLB).

### **8. What if I don't use OLB?**

- In order to verify that you are a Golden 1 member, you must login to OLB before visiting our ticket discount page. This is the only place our ticket discount is available.



- Signing up for online banking is easy. Feel free to visit [golden1.com](http://golden1.com), call us at 877-465-3361, or stop by a branch to learn more.

**9. Can I access the ticket discount website through the Golden 1 mobile app?**

- In order to verify that you are a Golden 1 member, you must login in to online banking before purchasing tickets at the Golden 1 Member discount. Therefore, you won't be able to access the discount page from the mobile app.

**10. Can I access the ticket discount website on my mobile device?**

- Yes, if you login to Online Banking using your mobile browser.

**11. Once I choose the game I want, am I still on a Golden 1 website?**

- No. Once you select your game, you'll be redirected to Ticketmaster.com to complete your purchase.

**12. Is there a way to see how much I'm saving?**

- Tickets offered through Golden 1's discount program are the deepest season long discount available to any corporate partner. The best way to see exactly how much you're saving is to look up a comparable ticket on [ticketmaster.com](http://ticketmaster.com).

**13. What happens if the discounted tickets sell out?**

- There are a limited number of discounted tickets available. Once they sell out, the game banners in OLB will disappear, but may reappear prior to game night if Ticketmaster adds more tickets at that discount.
- To ensure a ticket to the game of your choice, you may want to forgo the benefit of the discount and purchase a ticket directly through Ticketmaster.

**14. I'm on the Member Benefits page in OLB and the game links to Ticketmaster from OLB are not showing. What do I do next?**

- If the game links aren't working, it's usually a brief communication error between servers. Try refreshing your browser to see if it fixes the issue. If it doesn't, sign out of OLB, wait a few minutes, and try again.
- If the issue persists, please contact [Ticketmaster](http://Ticketmaster).

**15. Who can I contact if I have a problem with my discounted tickets before, during, or after I have purchased them?**

- If you have issues with tickets, payment processing for tickets, etc. please contact [Ticketmaster](http://Ticketmaster).